



P.O. Box 16096
St. Paul, MN 55116-0096

Non-Tax Offset Hardship Refund Request

Name (Last, First, Middle, Previous) Date of Birth PID or SSN (Last 4)

Current Address

City State Zip Telephone Number

Carefully read the entire form before completing it.

To request a refund of your Non-Tax Payment due to hardship, you must complete and return this form **along with your U.S. Department of the Treasury (Treasury) letter** you received advising that your federal non-tax payment was applied to the defaulted student loan debt held by Educational Credit Management Corporation (ECMC). You should not submit this application until you receive notification from Treasury.

There is no guarantee as to the outcome of this review in reference to approval or refund.

If you are approved for a refund:

- Your account will be suspended from collection activity for 120 days to allow you time to pursue repayment options.
- You will be refunded up to a maximum of six monthly non-tax payments seized during the same year for the period before your application is received and during your 120-day suspension period.
- Your loan balance will increase as a result of the refund.
- You will not be eligible for any future hardship refunds should you be offset.

Please allow 30 days for ECMC to review your application. ECMC will notify you in writing of the determination of your hardship refund request.

All documentation submitted must be copies. ECMC is unable to return original documents.

If you have questions, please contact ECMC's Customer Service department at 866-722-3833 or at www.ecmc.org/contactus.

By signing this form I certify that:

- I have fully read the entire form and understand the eligibility requirements.
- I must provide a completed application along with the U.S. Department of the Treasury letter to be considered for review.
- I cannot pay my debt in full at this time.
- I am currently experiencing a hardship.
- I understand that if approved for the hardship refund, I will not be eligible for a non-tax offset hardship refunds in the future.
- I declare under penalty of law that the information and documents provided with this refund request are true and correct. WARNING: 18 U.S.C. § 1001 provides that "whoever...knowingly and willfully makes or uses any false writing or document knowing the same to contain any materially false, fictitious, or fraudulent statement...shall be fined..., imprisoned not more than five years..., or both."

ECMC

P.O. Box 16096
St. Paul, MN 55116-0096

Signature

Date

Please mail, email, or fax the Non-Tax Offset Hardship Refund Request and associated documents to the following address or number:

ECMC
Attn: Non-Tax Offset
P.O. Box 16096
St. Paul, MN 55116-0096
Fax: 1-877-645-7479
customerservice@ecmc.org

Notice of Privacy Practices

Please refer to ECMC's Notice of Privacy Practices for more information about how ECMC collects, shares and protects your personal information. ECMC's Notice of Privacy Practices is available at <https://ecmc.org/borrowers/notice-privacy-practices.html>.