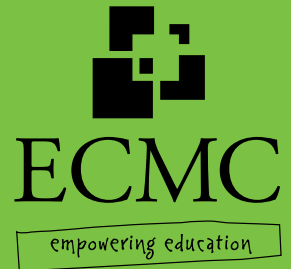


# Newsbreak



June 4, 2009

## ECMC Implements E-mail Encryption Tool

ECMC is implementing an enhanced security tool that will further protect your borrowers' Personal Identifiable Information (PII) — SSN and date of birth.

Beginning July 1, 2009, all ECMC e-mail communication sent to you containing PII data will be encrypted. To ensure the data is secure as it is sent between our office and yours.

Implementing this tool impacts you in several ways:

- The first time you receive an encrypted e-mail from ECMC, you will be asked to log into our encrypted e-mail system and establish an account. You will receive a prompt to use this account for subsequent encrypted e-mail from ECMC.
- You will be able to reply to encrypted e-mail from ECMC, but you will not be able to forward it.
- You will be able to access encrypted e-mail from ECMC for 30 days after it has been sent.

Read the enclosed guide for instructions. For future reference, the guide is available on [www.ecmc.org](http://www.ecmc.org) in the *School* and *Lender* sections under the *Processing tools* menu.

If you have questions regarding this tool, please contact ECMC's service desk at 1.877.457.3375.

### About ECMC

Educational Credit Management Corporation (ECMC) is a nonprofit national guaranty agency insuring loans under the Federal Family Education Loan (FFEL) Program. Through customer-focused solutions and flexible products, ECMC works with schools, lenders and loan servicers to find solutions that best meet the needs of students.